



OFNL welcome you to your

Open Fibre Networks (OFNL); operates the 'open access' full, fibre to the home infrastructure at your site.

The Fibre to the Home (FTTH) network provides voice, ultra-fast broadband and television to new build developments across the UK.

Fibre broadband speeds up to **360Mbps**

Available internet service providers

OFNL are open access and there are currently 10 internet service providers on the OFNL network.

We recommend the customer places their order 2 weeks before they complete/move in to their home.

A router will be sent by the service provider to the home address of the customer, if choosing a broadband service.

Once an order has been placed, GTC will call the customer and confirm an engineer visit date, if one is required.

Benefits of full fibre experience

Fibre enables you to enjoy the very best in entertainment including ultra-fast fibre broadband.



Ultrafast broadband - up to 360Mbps



Fibre direct to the home, no copper cables



Fibre is a green technology so it is more environmentally friendly than copper



All of the providers' on the OFNL network offer unlimited services

There are 10 residential service providers available in your area:



TV at your site

The TV signal in your apartment is supplied via a communal satellite dish and aerial; also known as Fibre Integrated Reception System (FIRS), which is managed by OFNL.

You do not need a dish or aerial installed to receive TV.

FIRS delivers entertainment services, including satellite and terrestrial TV to your apartment.

There is a Gateway Terminal Unit (GTU) installed within your property which is connected via the installed aerial sockets to enable you to connect satellite (Sky or Freesat) or terrestrial (Freeview) set top boxes, TVs or DAB radios.

For any questions or issues with your TV system, please contact OFNL on the contact details below. When calling, please advise of the status of the lights on the GTU.

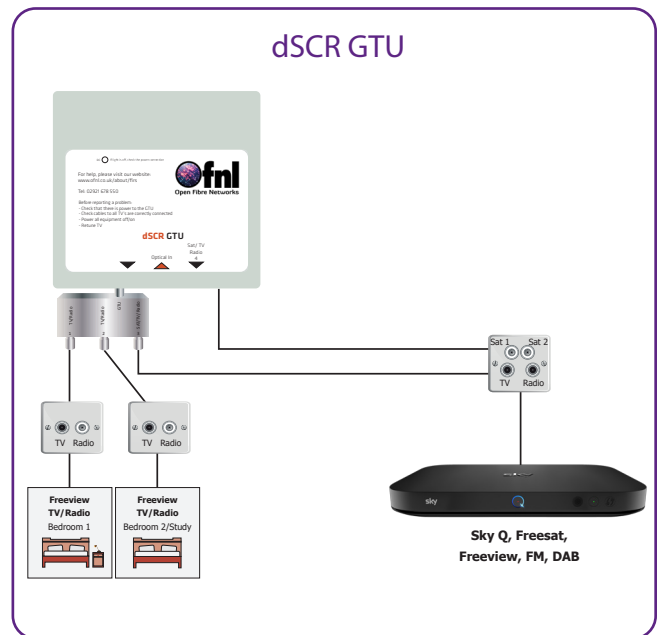
Call: 02921 678 550

Contact form: www.ofnl.co.uk/getintouch

Email: support@ofnl.co.uk

Watching Freeview

Connect a standard Digital TV to your SAT port and watch free to air content.



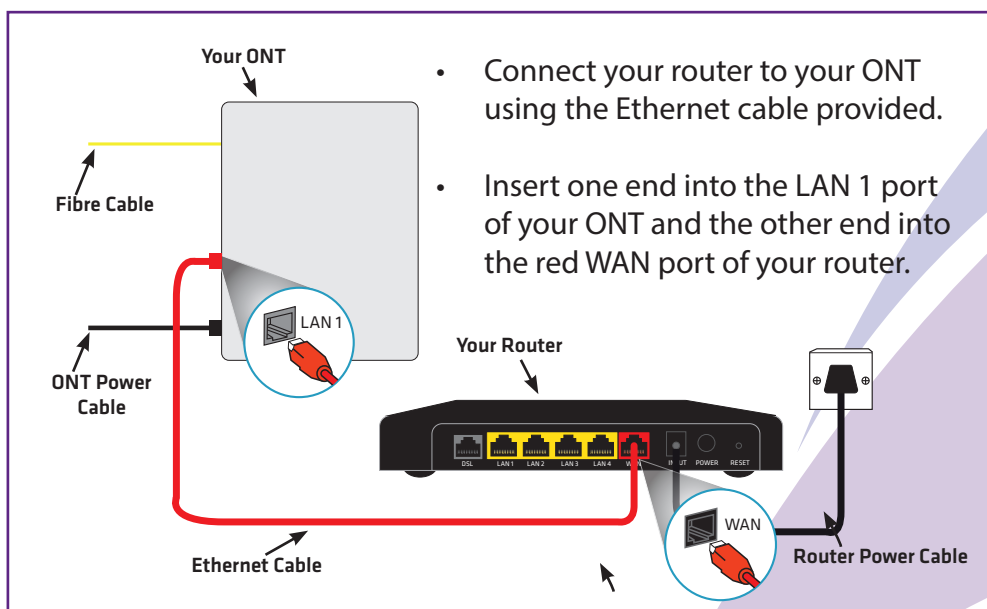
When you sign up for services with Sky, please remind Sky that you are on a communal site.

Broadband equipment in your home

You will find an Optical Network Terminal (ONT) pre-installed within your home. This is the main fibre box where the fibre connects into your home.

The router you receive will vary depending on the internet service provider you choose. However the set up amongst all providers will be the same.

This is how your router is connected to the Optical Network Terminal (ONT)



- Details of your Network Name and Wireless key (password) will be provided by your chosen internet supplier.
- Enter these details into your wireless device to connect to the wireless network.